

### PRODUCT RETURN FORM

If for any reason you find this product to be unsatisfactory and wish to return merchandise, please do the following:

1. Use a good carton. wrap well and tape securely.
2. Inside the package, include this completed return form noting the part number, quantity and reason code for return along with your original packing slip.
3. Address your package by using the return address provided below. When using the original carton, cross out or cover the original shipping label.
4. Ship only prepaid. C.O.D. or collect shipments will be refused.
5. This product is being returned for the following reason/s:

part # \_\_\_\_\_ quantity \_\_\_\_\_ code \_\_\_\_\_ / part # \_\_\_\_\_ quantity \_\_\_\_\_ code \_\_\_\_\_

part # \_\_\_\_\_ quantity \_\_\_\_\_ code \_\_\_\_\_ / part # \_\_\_\_\_ quantity \_\_\_\_\_ code \_\_\_\_\_

part # \_\_\_\_\_ quantity \_\_\_\_\_ code \_\_\_\_\_ / part # \_\_\_\_\_ quantity \_\_\_\_\_ code \_\_\_\_\_

**RETURN CODES:**

**CATALOG**

- A.) item not as described
- B.) item not as pictured
- C.) insufficient description
- D.) exceptions for usage not noted in catalog

**DAMAGED/DEFECTIVE**

- E.) material defect
- F.) does not work
- G.) finish unacceptable
- H.) missing pieces
- I.) damaged in transit

**SERVICE**

- J.) changed my mind
- K.) wrong item shipped
- L.) arrived too late
- M.) did not order
- N.) unsatisfactory substitution

Other, please explain \_\_\_\_\_

We will do everything possible to expedite your return. Please allow sufficient time for us to receive your merchandise, inspect it and process your exact request in accordance with your written instructions.

**RETURN ADDRESS: INTERNET/CATALOG RETURNS  
3002 Coast Court  
ELKHART, IN 46514**

A # \_\_\_\_\_ O # \_\_\_\_\_ DATE \_\_\_\_\_ INITIALS \_\_\_\_\_

